

Return Document

If you don't find the invoice in the package, you received it via e-mail, from the seller.

If, for any reason, you wish to return the ordered product, you've got 14 days to do so according to the regulations.

Please read this document carefully, and fill out the form in upper case letters!

Personal data

Name:

Order number:

Phone number:

Choose one from the options below

Please mark your solution with putting an X into the appropriate white box

I would like to replace this product

I received a different product, please replace it

I received a faulty product, please check it

Please describe the product you ordered and the one you received. With what would you like to replace it? The replacement will be sent to you within 5 business days, depending on availability. If we can't meet this deadline, we will notify you via phone call.

If you think the product is not working properly, please send it back and we send you a new one after checking it.

I wish to cancel this order

The order price can only be paid back via bank transfer, within 30 days after we received the product. Please write your name and bank account number below:



Send the product to our logistics partner:

**Webshippy Logisztikai Központ
2151 Fót East Gate Business Park, C/2**

Please note that we are only able to accept the products unharmed. In case of cosmetics products, the packaging needs to be unopened. Please add this document to the package by all means.

Any questions?

Please contact the webshop where you ordered this product from.